

Wellbox.care & 121G Cyber Services

Healthcare Technology - Chronic Care Management

Engagement: SOC 2 Type II Compliance Enablement across 4 Trust Services Criteria (TSCs) under a 9-month timeline, supported by 121G's MSSP and fractional cybersecurity management services.

The Challenge

Wellbox.care, a leader in chronic care management solutions, needed to strengthen their data security framework and achieve SOC 2 Type II certification across four Trust Services Criteria within a highly compressed nine-month period. The company operates in a healthcare environment that demands strict adherence to compliance, privacy, and reliability standards for protecting patient data (PHI).

Their internal team was lean and focused on delivering care management outcomes, leaving limited resources to dedicate to complex compliance frameworks, policy documentation, and control implementation. Achieving audit readiness under such a tight deadline required both strategic guidance and technical depth.

Driving Issues

Wellbox.care's leadership recognized that compliance and cybersecurity maturity were essential to maintaining credibility with healthcare providers, payors, and patients. They needed a trusted partner who could:

- **Evaluate security posture and map controls to SOC 2 requirements**
- **Design and deploy a scalable compliance and monitoring framework**
- **Deliver measurable progress within an accelerated nine-month window**
- **Provide MSSP and fractional CISO expertise to guide implementation and evidence gathering**

As a growing organization, Wellbox.care also needed a cost-effective, fractional cybersecurity and compliance partnership- one that could deliver enterprise-grade security oversight and SOC 2 expertise without the overhead of a full-time internal team. This approach allowed them to meet regulatory obligations efficiently while continuing to focus on patient engagement and clinical outcomes.